

**Raymond A. Kent School of Social Work/University of Louisville  
Continuous Quality Improvement (CQI)**

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**BACKGROUND:** The CQI project database is maintained through the Kent School. We have published the case review tool in an online format accessible for data input. The Kent School also does all the data analysis for the level 2 reviews. The goal of the cqi project is to analyze the compliance of case reviews to the standards established by the PIP. The research questions include are the case reviews in compliance with the PIP and is there an improvement in the compliance scores based upon the case reviews/

**METHODOLOGY:**

- Published online version of CQI tool
- Monthly download of data is downloaded for review
- Data is cleaned and sent to state for review
- Analysis completed quarterly
- Data reports sent to state

**KEY FINDINGS:**

- Compliance has increased on quarterly basis
- Case reviews improve after multiple reviews

**USEFULNESS TO CABINET:**

- The results of the cqi project help to ensure the state's compliance with the PIP.
- The findings tend to show strengths and weaknesses within the data. Since many of the same cases are reviewed several times, change can also be documented through the data.
- CQI data is now being used to assess training outcomes as knowledge is transferred to the field