

## **HANDOUT**

### **ASFA: CRITICAL STEPS OF ENGAGEMENT**

- ❑ Engage families from the beginning by approaching them from a position of respect, valuing their unique qualities as the key to solutions for the child and the family.
- ❑ Be honest and clear about the agency's role and what it can and cannot do.
- ❑ Use time frames and consequences to provide a framework to move parents forward.
- ❑ Use authority judiciously.
- ❑ Determine immediate safety issues and service needs.