

HANDOUTS

WAYS TO PREPARE A CLIENT FOR USING RESOURCES

Discuss each of the following...

- Purpose of using resources
- Identification of current resources being used by the family that relate to the child welfare concerns
- Identification of new/additional resources to resolve the child welfare concerns
- Role of the resource in helping the family achieve child welfare outcomes, including ensuring safety and reducing risk
- Advantages to the client
- Possible barriers to using the resource and ways of overcoming them
- Involving the client in choosing the resource to use
- How using the collateral resource will contribute to identified outcomes
- Resource's expectations for the client
- Client's feelings and needs related to using the resource
- Expectations for client feedback to worker about utility of the resource
- Process/procedure for addressing any conflicts between the family and collateral
- Confidentiality safeguards
- Your role in communicating with resource
- Resource contact information and scheduling

WAYS TO PREPARE A RESOURCE FOR WORKING WITH THE CLIENT

Discuss each of the following...

- Resource's expectations of client
- Client expectations of the resource
- Your expectations of the resource in relation to achievement of the child welfare outcomes and the steps identified in the case plan
- Resource's willingness/ability to participate in the case plan
- Information needed by resource
- Method of case assignment used by the resource
- Contact person the resource can call in case of emergencies or problems
- Method for determining length of service
- Resource's role in case plan reviews
- Procedure for resolving conflict
- Safety/risk-related outcomes expected of the service
- Needs/outcomes, and activities of case plan where resource fits in